



Regular Meeting (Conducted In-Person and via GoToMeeting)

In Person Attendance:

Board:

J. Marc Kurowski, P.E., Chairperson
Crystal A. Skotedis, Vice-Chairperson/Treasurer
Garvey Presley, Jr., Secretary
Andrew Enders, Assistant Secretary/Treasurer

Staff:

Charlotte Katzenmoyer, Chief Executive Officer
Douglas E. Keith, Chief Financial Officer
David W. Stewart, P.E., Director of Engineering
Michelle Bethel-Miller, Director of Shared Services
Tanya Dierolf, Director of Strategic Initiatives
Tammie Sheaffer, Office Manager
Karen McKillip, Archivist
Sean Sauro, Community Outreach Specialist

General Counsel:

Scott Wyland, Esquire (Salzmann Hughes, P.C.)

Virtual Attendance:

Staff:

Jess Rosentel, Director of Operations
Daniel Galbraith, Drinking Water Superintendent
Jeff Bowra, P.E., Lead Engineer
Raymond Hoke, Wastewater Operations Supervisor
Rebecca Laufer, External Affairs Manager
Jarvis Brown, Diversity Program Manager
Steve Early, Community Relations Manager
Jamie Meily, Customer Service Representative

Others:

Caleb Krauter, P.E. (HRG)
Matt Crow, P.E. (Hazen and Sawyer)
Sarah Ehrman, EIT (Gannett Fleming)
Caitlin Cavanagh, EIT (AECOM)
Don Barnett, Community Ambassador

I. Call to Order - Pledge of Allegiance - Roll Call

The meeting was called to order by Chairperson Kurowski at 6:06 PM.

Chairperson Kurowski stated that Board members Skotedis, Enders and himself were currently present in person and Mr. Presley would be arriving shortly.

General housekeeping items were addressed by the chairperson advising that CRW is using the GoToMeeting platform for virtual meetings for the public. Under CRW's rules of decorum, all persons participating virtually must sign in with their name to properly identify themselves.

CRW posted the agenda 24 hours in advance on the website and accepted public comments via email until 4:00 PM the day of the Board meeting. The chairperson reported that CRW did not receive any public comments, therefore, no comments were read into the record.

The chairperson advised that the meeting was being recorded and will be posted on CRW's website at capitalregionwater.com on Thursday, September 29, 2022.

II. Chairperson's Announcements

- A.** There was no Executive Session held today.
- B.** Today's Regular Meeting was advertised in accordance with the Sunshine Act.
- C.** The next Regular Meeting is scheduled for Wednesday, October 26, 2022, at 6:00 PM and will be held in-person and virtually.

III. Committee Reports

Budget and Finance: Ms. Skotedis reported the committee met on September 20, 2022, and highlighted the items listed below.

- Use of solar energy to support energy costs was presented by Ms. Dierolf, with the possibility of locating a solar array at the Water Services Center. Ms. Dierolf was tasked to bring back options to the Board regarding solar energy.
- August financial reports were presented.
- Non-ratepayer revenue was reviewed. These are revenue sources that are not collected from our ratepayers through water/wastewater or stormwater fees. Examples of these revenue sources are from DeHart conservation easements, timber sales, wastewater

renewable energy credits, water land leasing, electricity sales, scrap revenue and waste hauling. Non-ratepayer revenue is what CRW uses to fund its Customer Assistance Program (CAP). To date, non-rate revenue collected in 2022 is \$426,000.

- Rising costs in energy and inflation costs.
- The budget process has begun.
- Review of August's financial information.

[Garvey Presley arrived at 6:16 PM]

- Mr. Keith presented an overview of the August financial reports, along with a slide outlining CRW's financial position on accounts receivable balances and outstanding delinquent accounts. Highlights are presented below.
- Investment income is favorable since CRW changed its investment policy.
- Water consumption is down which has had a substantial impact on the budget because consumption volumes were budgeted for, and rising inflation costs on operating expenses is causing CRW to feel the impact on its budget.
- To date, CRW has reported \$30,400 in actual cash assistance through CRW's Customer Assistance Program with \$106,500 in leak adjustments and \$275,600 in main to curb service line replacements. CRW's Customer Assistance Program is currently \$81,000 over budget.
- CRW's accounts receivable balance has gone up to \$7,893,000 which is up \$646,000 since last year at this time and is the highest in 2022 to date.

Mr. Enders inquired as to whether there was any discussion about the use of solar panels at the administrative office location at 3003 North Front Street, and whether the roof could sustain any weight. Ms. Dierolf noted that installation at the 3003 North Front Street location was not entertained, but CRW may be able to capitalize on net metering so the production and generation at the Water Services Center could potentially offset the demand at 3003 North Front Street.

There were no further questions from the Board.

Personnel and Shared Services: Ms. Skotedis reported the committee met on September 15, 2022, and highlighted the items listed below.

- Presentation on IT issues was provided by Mr. Czyzykowski. It was noted that Alejandro Grullon was hired as the IT Technician.
- Ms. Bethel-Miller reported that customer service handled 2,350 calls with an average speed of answering calls of 34 seconds and talk time of approximately three minutes 41 seconds.

- Payment types were discussed. CRW currently offers credit card, MoneyGram, drive-thru and walk-in options. CRW monitors the use of each type of payment on a monthly basis. CRW reported an increase in payments in August.
- CRW's Customer Assistance Program is up to 168 applications received, with a 92% approval rate.
- There were 197 water conservation kits mailed out.
- Other customer assistance programs through ERAP, LIHWAP, COH Cares and others total \$500,000 for 2022 to date.
- Recruiting continues to be a challenge. CRW has hired several new positions this month which are reported on the [Recruiting Report](#) which is available on our website. We also hired a new Community Outreach Specialist, Sean Sauro, who is present this evening.
- Resignations and terminations continue to be discussed as CRW forecasts how those positions will be handled.
- Employee relations and wellness events such as employee biometric screenings and flu shots were discussed.
- Cody Howe was recognized as September's Employee of the Month.

Mr. Presley reiterated that CRW does not charge a fee for our ratepayers' use of credit card or MoneyGram payments. Electric and gas utilities and other city services add a surcharge for these services. However, CRW has chosen not to pass this fee onto its ratepayers.

There were no questions or further comments from the Board.

Operations and Engineering: Mr. Kurowski reported the committee met on September 14, 2022, and highlighted the items listed below.

- All items on tonight's agenda were fully vetted during the meeting.
- Mr. Kurowski stated he was happy to see CRW continue with the cooperative partnerships with Lower Paxton and Susquehanna Townships in another Intergovernmental Cooperation Agreement to share costs between the three communities in our Joint Pollutant Reduction Plan with PennDOT.
- As CRW works on our efforts for asset management and planning, he is excited to see we are continuing to work with Echologics in the expansion of an additional four miles of water pipeline.
- CRW is also looking to upgrade the AWTF building since it was originally built in 1959 and due to the increase of staffing over the years, the building is now inadequate for current needs.
- Look for more information soon as CRW looks to upgrade its automated meter reading system. The current system was installed in 2001, and is inadequate for CRW's needs. CRW will be investigating all options currently available and will chose the best option for our current and possible needs in the future.

- An agreement for the sale of nitrogen nutrient credits with Lancaster Area Sewer Authority is also on tonight's agenda. This is another great way for CRW to pursue non-ratepayer revenue for the sale of nitrogen credits totaling up to \$275,000. Great thinking by our staff for being able to negotiate and implement this agreement.
- Several procurement agenda items for Wastewater and Drinking Water were vetted and are on tonight's agenda.
- CRW will be procuring demolition of its lime silo tanks and switching from powdered lime to liquid lime. While CRW's water quality is still fantastic, the use of liquid lime will improve the taste while also bringing operational costs down using the different lime feed system and provide for a safer work environment for our operators.
- Mr. Galbraith confirmed installation of the second soda ash feeder began earlier this month and that the Allen pump project is now complete.
- It was previously reported that there was a potential Notice of Violation (NOV) received by PADEP at the Water Services Center which was dropped because the issue was notified to PADEP and rectified within forty-five minutes of the event. PADEP elected to remove the potential NOV from their records due to CRW's quick resolution of the issue. Kudos to Mr. Galbraith and his staff at the Water Services Center for their quick thinking and resolution of the issue.
- CRW's Wastewater personnel recently utilized Municibid for the disposal of vehicles and equipment through the Municibid auction process. Wastewater generated \$92,000 in non-rate revenue from the sale of vehicles and equipment no longer utilized by CRW.
- Mr. Rosentel also reported a repair to a digester that was out of warranty was repaired at no cost to CRW.
- CRW recently conducted a pre-bid conference for the new 2021 Sewer Replacement project that will be bid soon. Attendance was good so CRW is hopeful to have multiple bidders this time around. The project is expected to be bid in the first week of October.
- Stormwater projects at Camp Curtain and Bellevue Park continue to proceed. Stay tuned for future updates.

Mr. Presley questioned whether the new water meter system would have the ability to shut off water service remotely? Ms. Katzenmoyer stated the technology could be added with the new system, however, that is not the reason CRW is looking to upgrade the current meter reading system. The current system is outdated, and new technology allows for much faster and efficient collection of data through technology and less manual interaction. While the opportunity to selectively use remote shut-off valves would be there, she wanted it known that CRW is not in the business to shut off water service, it is to provide water service in the most efficient and cost-effective manner. In the future, CRW may choose to add that option, but it is not CRW's current intent.

There were no further questions or comments from the Board.

Legal and Risk Management: Mr. Enders reported the committee did not meet in September.

Public Outreach and M/W/DBE: Mr. Enders reported the committee met on September 8, 2022, and highlighted the items listed below.

- Jarvis Brown presented the revised GSI Exhibit 6 to the committee highlighting changes from his audit with Shiloh Construction. Shiloh Construction's participation increased by 4% to \$96,118.78 so now the project has M/W/DBE participation of 46% or \$625,965.02.
- Mr. Enders commended Mr. Brown for his continued work with prime contractors when there are issues with M/W/DBE subcontractors who are replaced or cannot fulfill their work commitment. His outreach with prime contractors utilizing prior M/W/DBE commitments with other M/W/DBE subcontractors is working. It appears the message is getting out within the community that CRW closely monitors our M/W/DBE commitments and means business about maintaining M/W/DBE participation levels for our contracts. An example occurred this past month in which a prime contractor, who CRW previously had concerns about in the past, made the extra effort and another M/W/DBE subcontractor was utilized to replace a previous committed M/W/DBE contractor that was unable to perform the work.
- Kudos for having 92% of its CRW's applications to its Customer Assistance Program being approved. This is fantastic news.
- Community outreach events for August were reported on:
 - Midtown Action Council litter cleanup.
 - Participants in the Harrisburg Young Professionals annual golf outing.
 - National Night Out.
 - Two Wet Weather feedback sessions.
 - Four Everbridge alerts were provided to customers in August. If you haven't signed up for this quick and easy way to be alerted, please sign up.
- Ms. Laufer presented a media report for August to the committee.
- October 1st is DeHart cleanup day from 8:00 AM – 1:00 PM. Registration is still open if you are available to help. You can register from our website or the link on Facebook. Hopefully, the weather cooperates. Come help us and take a tour of our beautiful pristine facility.

There were no questions from the Board.

V. Management Report

The monthly Management Report was provided to the Board in advance of the meeting and posted on CRW's website. Ms. Katzenmoyer highlighted the following:

- CRW's employee picnic was held Saturday, September 24th at City Island. Thank you to the following employees who were members on the committee. They did an amazing job of planning the event: Colleen Boeckelmann, Rebecca Laufer, Nacole Johnson, Tom York, Shane Russell, Matt Chisnell, Amy Borden and Cody Howe. The food and weather was fantastic and everyone had a good time. Thank you to everyone who contributed and attended this event for CRW.
- DeHart Day is still scheduled for October 1, 2022. Registration is still open and can be done on CRW's website at the banner on the home page of [CRW's website](#). Come join us for a litter clean up day and a tour of our magnificent and fiercely protected DeHart Reservoir. If the event is cancelled due to the weather, it will be posted on the website.
- Sean Sauro was introduced to the Board as our Community Outreach Specialist. Sean joins us with a decade of experience as a reporter in Pennsylvania covering the capital region and water quality issues. He lives in Harrisburg with his wife and their two cats. We welcome him to the CRW and remember to say hi as you see him out and about in the community.
- October 3 – 7, 2022 is National Customer Service week. The theme for 2022 is to celebrate service and CRW plans to do just that. We will celebrate our customer service staff as they provide daily assistance to our customers. If you come into the office next week, remember to wish them a happy customer service week. It will brighten their day.
- Front Street Interceptor Rehabilitation Phase 2 project update. Insituform Technologies, LLC is planning on mobilizing their equipment the week of October 17th at Riverfront Park for pre-cleaning and CCTV televising activities. These activities will continue through mid-November. CRW will continue to update the public as it receives updates on construction activities in the upcoming weeks.

Mr. Kurowski asked if Insituform will be on the upper or lower level of Riverfront Park and will the walkway be kept open? Mr. Stewart noted Insituform will be located in four different locations. These areas will be very active but will not impact or interrupt most activities within Riverfront Park. CRW has coordinated with the City of Harrisburg and the City has been very cooperative. This project is expected to be finalized by December 2023. Mr. Kurowski thanked staff for keeping the City informed during this process.

There were no further questions from the Board.

VI. Minutes of Previous Meeting

A motion was made by Mr. Presley, seconded by Ms. Skotedis, that the Minutes of the August 24, 2022, Regular Meeting be entered into the record as presented.

The Board unanimously approved the Minutes.

VII. Modifications or Deletions to the Agenda

Mr. Kurowski advised there is one minor modification to today's Agenda. The dollar amount in Wastewater, Item E has been modified after a negotiated agreement brought the price down. The motion should now read as follows:

E. Procurement of Dehumidification Units from G.R. Sponaugle through COSTARS

Motion: The Board authorizes the Director of Operations to procure 11 Quest Dehumidification Units from G.R. Sponaugle in the amount of \$70,081 through COSTARS. Funding Source: Wastewater #80800803-80300-00355 – Dehumidification of Lower End.

VIII. Public Comment - Agenda and Non-Agenda (3 Minutes) - None.

IX. Old/New Business

Drinking Water

A motion was made by Mr. Kurowski, seconded by Mr. Enders, that the following item be approved, Drinking Water Item A.:

A. Task Order 2022-18-01: Engineering Services for Automated Meter Reading Upgrade with Gannett Fleming, Inc.

Motion: The Board authorizes the Director of Engineering to execute Task Order 2022-18-01 with Gannett Fleming, Inc., as outlined in Gannett Fleming's Proposal, dated September 5, 2022, in an amount not to exceed \$59,400. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Water #60800801-80100-00105 – Automatic Meter Reading Tower.

Mr. Enders stated he is in favor of the new automated meter reading project being updated. This will allow for less discrepancies in reading water meters which can contribute to

additional billing issues. He personally experienced that issue in the past and was hit with a \$800 water bill which when investigated was found out to be his meter had somehow crossed with his neighbor's water meter and the billing issue had to be thoroughly investigated by CRW. This would not have occurred with the new type of automatic meter system and this system will notify our ratepayers much quicker if there is a suspected leak.

The Board unanimously approved Drinking Water Item A.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Drinking Water Item B.:

B. Change Order No. 3 – Cameron Street Water Main Improvements Phase 3 Project with Joao & Bradley Construction Co., Inc.

Motion: The Board authorizes the Director of Engineering to execute Change Order No. 3 with Joao & Bradley Construction Co., Inc. in the amount of \$440,160.75 with no change to the contract time. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Water #60800801-80100-00081 – Wtr Cameron Street Water Main.

The Board unanimously approved Drinking Water Item B.

A motion was made by Mr. Kurowski, seconded by Mr. Enders, that the following item be approved, Drinking Water Item C.:

C. Professional Services Agreement - Contract Technology Vendor for 2022 Water Main Condition Assessment Project with Echologics, LLC

Motion: The Board authorizes the Director of Engineering to execute a Professional Services Agreement with Echologics, LLC, as outlined in Echologics, LLC's Proposal 42222119, dated August 18, 2022, in an amount not to exceed \$96,913.47. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Water #60800801-80100-00016 – Water Main Condition Assessment.

Mr. Enders asked how many miles of water mains does CRW have, and how much has been done to date? Mr. Stewart stated there are approximately 250 miles of water mains in CRW's water system and only four miles have been assessed to date. This is a very large project and CRW is just beginning to assess the work that needs to be done to this aging infrastructure to catch up. CRW is prioritizing sections of the system that have had problems with pressure, water quality or breaks.

The Board unanimously approved Drinking Water Item C.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Drinking Water Item D.:

D. Procurement of Lime Silo Tank Demolition Services from G.R. Sponaugle through COSTARS

Motion: The Board authorizes the Director of Operations to procure the Demolition Services of the Lime Silo Tank from G.R. Sponaugle in the amount of \$138,787 through COSTARS. Funding Source: Water #608008003-80300-00338 – Lime Slurry Tank Feed System.

The Board unanimously approved Drinking Water Item D.

Wastewater

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item A.:

A. Change Order No. 3 – 2020 Sewer System Improvements Project with Rogele, Inc.

Motion: The Board authorizes the Director of Engineering to execute Change Order No. 3 with Rogele, Inc. in the net decrease amount of \$332,881.55 and no change to the contract time. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Wastewater #80800801-80100-00026 – Collection System Rehabilitation.

The Board unanimously approved Wastewater Item A.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item B.:

B. Engagement of AWTF Building Space Planning with Hammel Associates Architects, LLC

Motion: The Board authorizes the Chief Executive Officer to engage Hammel Associates Architects, LLC to perform the AWTF building space planning as outlined in their Proposal, dated August 22, 2022, in an amount not to exceed \$27,975. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Wastewater #80504541-54109 – Ww Other Professional Services.

The Board unanimously approved Wastewater Item B.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item C.:

C. Agreement of Sale of Nitrogen Nutrient Credits with Lancaster Area Sewer Authority

Motion: The Board authorizes the Chief Executive Officer and Director of Operations to execute the Agreement of Sale with Lancaster Area Sewer Authority up to 100,000 nitrogen nutrient credits @ \$2.75/each in the total amount of up to \$275,000. This agreement spans three years and includes a price escalator of three (3%) percent per year for the remaining two years of this agreement. M/W/DBE Commitment: \$0.00 / 0.00%. Funding Source: Wastewater #80000453-45325 – Ww Sale of Nutrient Credits.

Mr. Enders asked if this is the first time CRW has sold nitrogen nutrient credits. Mr. Rosentel stated approximately five years ago, CRW generated nitrogen nutrient credits but was unable to find any buyers for the quantities we had. He found out during his research that approximately 50% of all nitrogen nutrient credits generated in the Commonwealth of Pennsylvania remain unsold from year to year. CRW is very fortunate to lock into this long-term agreement with Lancaster Area Sewer Authority that will provide \$275,000 annually of non-rate revenue for CRW's ratepayers.

The Board unanimously approved Wastewater Item C.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item D.:

D. Procurement of Pollu-Treat 583 Super Sacks from Pollu-Tech, a Sole Source Provider

Motion: The Board authorizes the Director of Operations to procure the Pollu-Treat 583 Super Sacks from Pollu-Tech, Inc. a sole source provider, in the amount of \$71,940. Funding Source: Wastewater #80231513-51301 – Ww Trmt Chemicals.

The Board unanimously approved Wastewater Item D.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item E., as amended:

E. Procurement of Dehumidification Units from G.R. Sponaugle through COSTARS

Motion: The Board authorizes the Director of Operations to procure 11 Quest Dehumidification Units from G.R. Sponaugle in the amount of \$70,081 through COSTARS. Funding Source: Wastewater #80800803-80300-00355 – Dehumidification of Lower End.

The Board unanimously approved Wastewater Item E. as amended.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Wastewater Item F.:

F. Procurement of Baltimore Aircoil Company Cooling Tower from G.R. Sponaugle through COSTARS

Motion: The Board authorizes the Director of Operations to procure the Baltimore Aircoil Company Cooling Tower from G.R. Sponaugle in the amount of \$55,404 through COSTARS. Funding Source: Wastewater #80800803-00357 – Cryo Plant Cooling Tower.

The Board unanimously approved Wastewater Item F.

Stormwater

A motion was made by Mr. Kurowski, seconded by Mr. Enders, that the following item be adopted, Stormwater Item A.:

A. Resolution No. 2022-044 - Operations and Maintenance Agreement for Stormwater Facilities and Best Management Practices between Veterans Outreach of Pennsylvania and Capital Region Water

Motion: The Board adopts Resolution No. 2022-044, which authorizes the Chairperson and Secretary to execute the Operations and Maintenance Agreement for Stormwater Facilities and Best Management Practices between Veterans Outreach of Pennsylvania and Capital Region Water for Tax Parcel No. 01-049-057-000-0000, in the City of Harrisburg, Dauphin County, Pennsylvania. Funding Source: N/A.

The Board unanimously adopted Stormwater Item A.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be adopted, Stormwater Item B.:

B. Resolution No. 2022-045 – Joint Pollutant Reduction Plan – Intergovernmental Cooperation Agreement – Task Order 2020-01 – Amendment No. 2 – Contribution to PennDOT

Motion: The Board adopt Resolution No. 2022-045 authorizing the Chairperson and Secretary to execute Task Order 2020-01 Amendment No. 2 under the Intergovernmental Cooperation Agreement for a total contribution of \$270,287 toward the Project. The cost for implementation associated with these BMP Projects shall be shared pursuant to the allocation provided in Task Order 2020-01 (CRW - \$43,245.92; Lower Paxton Township - \$154,063.59; and Susquehanna Township - \$72,977.49). Funding Source: Stormwater #90800801-80100-00091 – Paxton Crk TMDL Joint PRP MS4.

The Board unanimously adopted Stormwater Item B.

A motion was made by Mr. Kurowski, seconded by Mr. Presley, that the following item be approved, Stormwater Item C.:

C. Task Order 2021-08-03: Engineering Services for CBH2OPP Phase 4 PENNVEST SW Pro-Fi Design with WRT, LLC – Amendment No. 2

Motion: The Board authorizes the Director of Engineering to execute Task Order 2021-08-03 for the Phase 4 PENNVEST SW Pro-Fi Design to WRT, LLC in an amount not-to-exceed \$26,583.50, as outlined in WRT’s Proposal, dated September 9, 2022. M/W/DBE Commitment: \$11,740.00 / 44.0% for WBE. Funding Source: Stormwater #90800801-80100-00124 – Sw PENNVEST Pro-Fi Phase 4.

The Board unanimously approved Stormwater Item C.

X. Public Comments - Non Agenda Items (3 Minutes) – None

XI. Board Member Comments

Mr. Enders provided the comments listed below.

- While there are lots of good projects happening within CRW, and while looking at the agenda tonight he realized all of the things that are not on the agenda yet that board members know are coming up, the least of which is the budget.
- While jogging throughout the City over the weekend, he thought about his tenure as a board member and was reminded of all the projects CRW has been involved in within

the City. He thanked everyone who educated him on what CRW does within the community. While he may have not understood all of the technical aspects of projects, CRW's staff was always willing to answer or address any questions that were ever posed. Thank you to everyone he has worked with. He values everyone's friendship that he has made over the past several years.

Mr. Presley provided the comments listed below.

- Mr. Presley stated that while Mr. Enders may not have understood all of the technical aspects of CRW's projects, each board member currently seated brings their own expertise and skillset to CRW. Ms. Skotedis brings the financial expertise, Mr. Kurowski brings the engineering, Mr. Enders brings the legal and insurance expertise and he as an operator at the Derry Township Municipal Authority brings the operational aspect. In combination with all our skillsets this board brings a collaborative knowledge to CRW for the benefit of keeping CRW's utility rates as low as they can be, while continuing to be compliant with mandated state and federal regulations.
- It has been a pleasure working with everyone and he isn't happy this group is about to break up. He hopes this group gets to continue working together for the greater good of CRW and the community, but as times change, he wants to state it has been a pleasure serving with each of his colleagues and hopes that the next group can be as dedicated as each of them are.
- He recommends the Mayor consider CRW community ambassadors as possible candidates to CRW's board, because they are already very knowledgeable on CRW's projects and how CRW is impacting the community. There are a lot of talented, dedicated and ambitious people who serve as volunteer community ambassadors and he hopes they will be considered.

Ms. Skotedis provided the comments listed below.

- She stated there is a great deal of pride that goes into being a community servant and it is definitely a labor of love. She estimates she has dedicated over 1,000 hours of community service to serve on this board and has enjoyed it. Each board member takes their position very seriously even though it's only a volunteer position.
- It has been a privilege working with each of her colleagues and highly recommends if anyone is able to serve their community in this capacity to do so.

Mr. Kurowski provided the comments listed below.

- Tonight is difficult as he doesn't want to think this could be his last board meeting because there is so much work to do. He struggles with the fact that while the Municipal Authorities Act does allow for the staggering of board appointments, and no one ever expected to be on this board for so many years, however, the purpose of the staggering board term appointments is that board members would have the opportunity to get

up to speed on the current projects within the organization with the assistance of the remaining board members. He is hopeful that any decisions made by the City in the future will take into consideration the replacement of only one board member at a time to allow the new board member to get up to speed on all of the information they will be required to digest.

- He requested the City seriously consider and think about the institutional knowledge of CRW's current board members and which board member they want to replace first when they vote to confirm CRW board appointments. He hopes they give consideration to only appointing one member at a time to not completely disrupt the CRW organization in accordance with what the rules and purpose of the board appointment powers are within the Municipal Authorities Act and CRW's By-Laws which should be one board member a year. The appointment process was established as deliberate, intentional and in many ways, allows for board members the opportunity to thrive and succeed while other board members can help new board members get up to speed. He's very much in favor of new board members coming on board, he just wants the process to be dealt with more fairly and to not be such a hit to CRW as an organization. He'd like to see the vacant seat filled first and then one board member replaced in upcoming years. What is currently being proposed is unfortunate and really not necessary.
- Mr. Kurowski stated that remarks were recently made at the Harrisburg City Council meeting that CRW's board members receive personal gain by being members of CRW's board. It is preposterous on a level hard for him to fathom, and the idea that he has to dispel that statement upsets him. This board is a group of volunteers. He guarantees, just like Ms. Skotedis stated, each member of this board has easily put in over 1,000 hours of volunteer time because they love their community, are good at what they do, love the CRW organization, and have worked very hard to get CRW to where we are today.
- No CRW board member receives any financial or personal gain. The remark is unfounded and slanderous nonsense. These board members work very hard for the good of the community and nothing more. He is very upset that someone made these unfounded statements with no basis of facts.
- Thank you to everyone he has worked with over the years. He remains hopeful that common sense will prevail with a more structured appointment process. CRW will welcome those newly appointed and hopefully qualified individuals if they would be chosen to become part of CRW's board so the remainder of the board can help them get acclimated and to continue all the good work that has been done by CRW's leadership, CRW's staff and board members as a whole.
- CRW's current position in the community is so much more than many in the community realize. When CRW is doing its job and doing it well, you hear nothing about us. When everything is working, you turn on your faucet and flush your toilet and stormwater

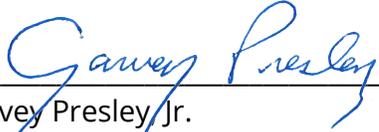
properly drains away during rain events because everything goes where it is supposed to, so no one cares. CRW is an organization that works behind the scene, and is very proud at what we do. He continues to be a resident, businessowner, taxpayer and ratepayer within the City.

- CRW's story is a success story that needs to be told. CRW's foundation has been set and everyone here will continue to work with pride, and the transition from what this Authority was back when it was The Harrisburg Authority, to the current CRW is truly remarkable.
- CRW is a transparent, pioneering, innovative organization and has great leadership who are always looking outside the box for better, efficient, collaborative and creative ways to generate non-ratepayer income, and ways to save money, while continuing to join forces with other utilities, suburban partners, etc. for the betterment of our ratepayers. He is certain this will continue and stated it has been a pleasure working with everyone.

XII. Adjournment

A motion was made by Mr. Enders, seconded by Ms. Skotedis, for the Board to adjourn the meeting at 7:18 PM. The motion was unanimously approved.

CAPITAL REGION WATER



Garvey Presley Jr.
Secretary