

## Water and Sewer Service Line Warranties and Insurance

Capital Region Water does not endorse, provide, nor maintain a list of water or sewer service line warranties or insurance companies.

Please be advised, warranties are much like insurance. For a monthly fee, companies offer to cover certain qualified repairs for service lines with limitations. Service lines are part of a property's private plumbing system and are the responsibility of the property owner to maintain and repair. Capital Region Water is responsible for the water and sewer mains that service lines connect to.

Like with any insurance or warranty program, homeowners are responsible for exploring their options and do their own due diligence to learn what is covered and what exceptions may apply so as to make the best decision for their situation.

## Water & Sewer Problems

If you are experiencing water or sewer problems, call a licensed plumber before you contact Capital Region Water.

If the licensed plumber determines that there is a problem with the water or sewer main, please call us at 888-510-0606.



**CAPITAL REGION**  
**WATER**

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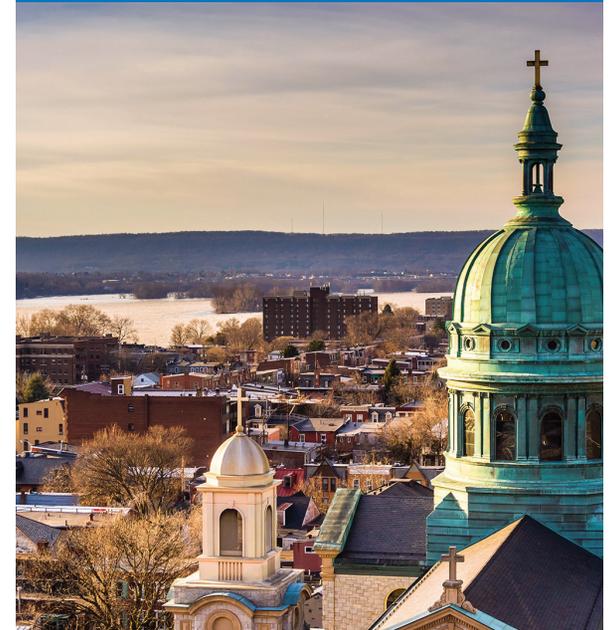
**? 888-510-0606**

capitalregionwater.com  
info@capitalregionwater.com



# Homeowner's Responsibilities

## Water and Sewer Service Lines

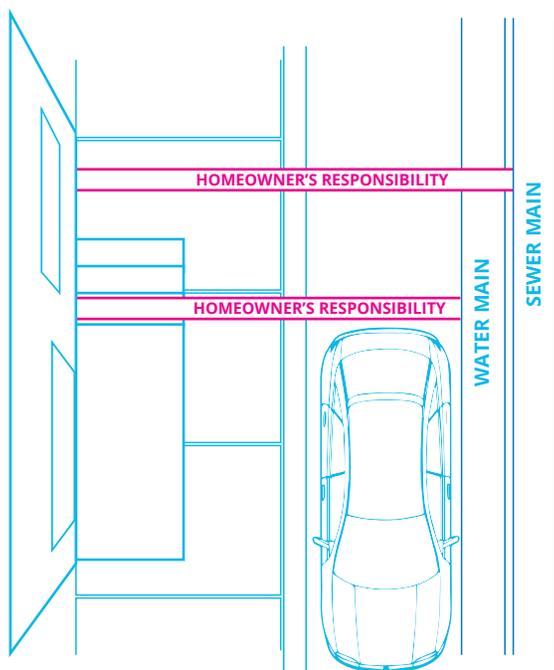


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# Homeowners Are Responsible for Their Water and Sewer Service Lines



In Harrisburg, like most communities, the homeowner is responsible for the water and sewer lines that run from their house to where they connect to the main and any valve boxes or other parts associated with those service lines.

**Homeowners must maintain and make repairs to these lines when there is an issue.**

Capital Region Water is responsible for the water and sewer mains that connect all service lines to our central facilities.

## How to prevent sewer back ups

### Fats, Oils, and Grease

Keep our sewers fat free. When fat, oil, or grease flows down your drain it sticks to the insides of the sewer and can block flow.

After cooking, pour your grease into a can and keep it in the freezer. When the can is full, throw it into the trash.

### Flushables

Flush only toilet paper. No matter what a label says, you should only flush human waste and toilet paper.

Wipes and other “flushable” products don't break down as quickly as toilet paper and can clog your sewer.

### Aging Laterals

Cracked or collapsed sewer lines can block flow.

Roots from trees or other vegetation can grow into your sewer line and block flow.

Roof downspouts or foundation drains can overwhelm your pipe during heavy rains and lead to a backup.

### Assistance Programs

The City of Harrisburg offers programs that may assist with the cost of repairing service lines. You can learn more by calling the Department of Building & Housing at 717-255-6419.

## Inspecting your service lines

Most of the water and sewer pipes in Harrisburg have never been replaced and can be 100 to 150 years old.

It's the homeowner's responsibility to make sure that the lines are functioning properly.

**Work with a licensed plumber to inspect the lines. They can visually inspect sewer lines with a video camera.**

Typical homeowners' insurance does not cover sewer backups. However, coverage might be available. Please review your homeowners' insurance coverage with your insurance agent.

Inspection and proper maintenance can prevent raw sewage from backing up into your home or the formation of sinkholes and other damage to the surrounding area.

## Party Lines

A party line is a private sewer or water line shared by two or more properties. Repairs on party lines must be worked out between homeowners.

If problems arise on party lines, homeowners can apply to CRW to connect directly to a main, at the homeowners expense.