



FOR IMMEDIATE RELEASE
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BOIL WATER ADVISORY ISSUED TO CUSTOMERS ON BALM STREET IN HARRISBURG

HARRISBURG (January 29, 2015) – Capital Region Water issued a Boil Water Advisory today to 40 properties at 1250 Walnut Street, 100 block of Balm Street, and 100 block of Linden Street.

The Boil Water Advisory was issued due to loss of positive water pressure to make a repair to a 6 inch water main on the 100 block of Balm Street. The repair is complete and service has been restored.

Customers in the affected area are advised to boil their water before using for drinking, making ice, washing dishes, brushing teeth and food preparation. Capital Region Water will notify customers when the advisory is lifted.

More detailed information can be found on the attached Boil Water Advisory.



For questions or to report problems with your water or sewer service call 1-888-510-0606 or find us online at capitalregionwater.com

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**DRINKING WATER WARNING
BOIL YOUR WATER BEFORE USING
HIERVAN EL AGUA ANTES DE USARLA.**

**ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE
ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

We routinely monitor the conditions in the distribution system. On Thursday, January 29, 2015, we experienced a loss of positive water pressure due to exercising valves to make a repair in the **100 block of Balm Street** in Harrisburg. The affected area will include **1250 Walnut Street, properties on the 100 block of Balm Street, and properties on the 100 block of Linden Street.** A loss of positive water pressure is a signal of conditions that could allow contamination to enter the distribution system through back-flow by back pressure or back-siphonage. As a result, there is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and let it cool before using; or use bottled water. You should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth, and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What happened and what is being done?

A water main line break that has caused the pressure to drop and create a low/no pressure situation. Efforts are being made to isolate the leak and restore normal system level and pressure as quickly as possible.

We will inform you when all corrective actions have been completed and when you no longer need to boil your water.

For more information, please contact:

Dr. Robert E. Young Water Services Center, 888-510-0606, Ext 2
100 Pine Dr, Harrisburg, PA 17103

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Capital Region Water, PWS ID#: 7220049 Date distributed: 1/29/2015