



CAPITAL REGION™

WATER

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CAPITAL REGION WATER ADOPTS NEW WATER AND SEWER RATES FOR 2015

HARRISBURG (November 25, 2014) – Earlier today, Capital Region Water’s Board of Directors voted to adopt a new budget and rates for 2015. The combined \$43 million budget necessitates an 8.6% increase in water rates and no change to sewer rates for City customers. The average monthly increase for residential customers will be \$3.29 per month.

“Our budgets were set with careful and serious consideration of our customers” said CEO Shannon Williams. “No one wants higher rates, and we’re doing everything we can to limit expenses, but they’re necessary after decades of neglect to provide reliable and high quality service to our customers.”

The 2015 budgets include \$10 million towards capital improvements, \$13 million for debt service expenses, and \$20 million for operation and maintenance expenses.

Water projects slated for 2015 include inspecting the 40” transmission line between DeHart Dam and Harrisburg, repaving at the DeHart Dam complex, replacing roughly 4,000 feet of water main, and detecting leaks in the distribution system.

Major 2015 sewer projects include continuation of the Advanced Wastewater Treatment Facility Improvement Project, televising sewer lines, cleaning out large interceptor sewers, designing headworks screening improvements at the wastewater plant, monitoring flow in the sewer system for combined sewer overflow control planning, and continued GIS mapping.

Customer service improvements in 2015 include moving customer service staff to the Dr. Robert E. Young Water Services Center, a new and improved billing system, and allowing additional forms of payment like automatic withdrawal and no-fee online bill pay.

“In addition to taking on long overdue projects, we will also be hiring additional staff to properly maintain the system” Williams said. “If you, or someone you know, is hard working and wants to help us invest in our community from raindrop to river, please visit our website or give us a call at 888-510-0606.”

The 2015 budgets and rates are attached.



For questions or to report problems with your water or sewer service call:
1-888-510-0606 or find us online at capitalregionwater.com